August 21, 2026

Vulnerability Awareness

This document certifies that Freya Sloane has successfully completed the training titled "Vulnerability Awareness".

Completed on 8/21/26 with a Pass Mark of 95

- **Describe** what vulnerability means and why it matters in financial services
- **Identify** key drivers and signs of vulnerability in clients
- **Apply** empathetic and flexible communication techniques to support clients
- **Demonstrate** how to adapt the client journey for better outcomes
- **Record** and share support needs accurately while respecting client dignity

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CPD Credits: CPD Cred: 0.25

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It is only valid for a period of 12 month(s) from the delivery date.

Reference Number: 7258623128078585

You can also find this document on the Internet at the following address: https://trinitybridge.360learning.com/redirect/api/certification/7258623128078585